

# OFFICE OF STATE ADMINISTRATIVE HEARINGS

## ANNUAL REPORT 2015

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## A Letter from the Chief & Deputy Chief

OSAH finished FY2015 having received 61,684 cases. Each judge was responsible for managing an average caseload in excess of 5,000 cases. Although we have the highest caseload per judge in the nation, OSAH has used its human capital and innovative methods to achieve the lowest cost per case. OSAH has only 36 employees; however our hardworking judges, our committed staff members, and our reliance on technological advancements and stakeholder partnerships allowed us to finish the year strong.

OSAH's goal is to continue improving its performance to serve Georgia and its citizens ever more efficiently. We frequently measure our performance and strive to raise the bar with each passing year. OSAH delivers excellent-quality work quickly and efficiently, treats all hearing participants with courtesy, and is accessible to the citizens of Georgia's 159 counties. Consequently, our stakeholder satisfaction remains high. As we welcome new ideas and value change, we have been working diligently in the past year to lay the groundwork for innovations that will be implemented in the coming year.

In September 2014 we moved our offices and expanded our courtrooms to the South Tower of Peachtree Center. Our new home sits on the Marta line in the heart of Atlanta, making it easily accessible to OSAH's visitors and employees. Additionally, OSAH developed a new, high-tech case management system, which is expected to launch in September 2015. The new system will ultimately allow easier access to case files online, increasing convenience and lowering costs for all users. OSAH is also developing an updated, easy-to-use website, which will be compatible with smartphone and other handheld devices.

We could not have accomplished so much without the partnership of our stakeholders: the Office of the Governor, the Office of the Lt. Governor, the Office of the Speaker of the House, the members of the General Assembly, the Attorney General's Office, the membership of the State Bar of Georgia, state agencies, the judiciary, law enforcement, and especially the citizens of Georgia. We look forward to continuing to improve our services in FY2016.

Regards,

Max Wood  
Chief Judge

Michael Malihi,  
Deputy Chief Judge

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## Judges and Staff

Max Wood, Chief Judge

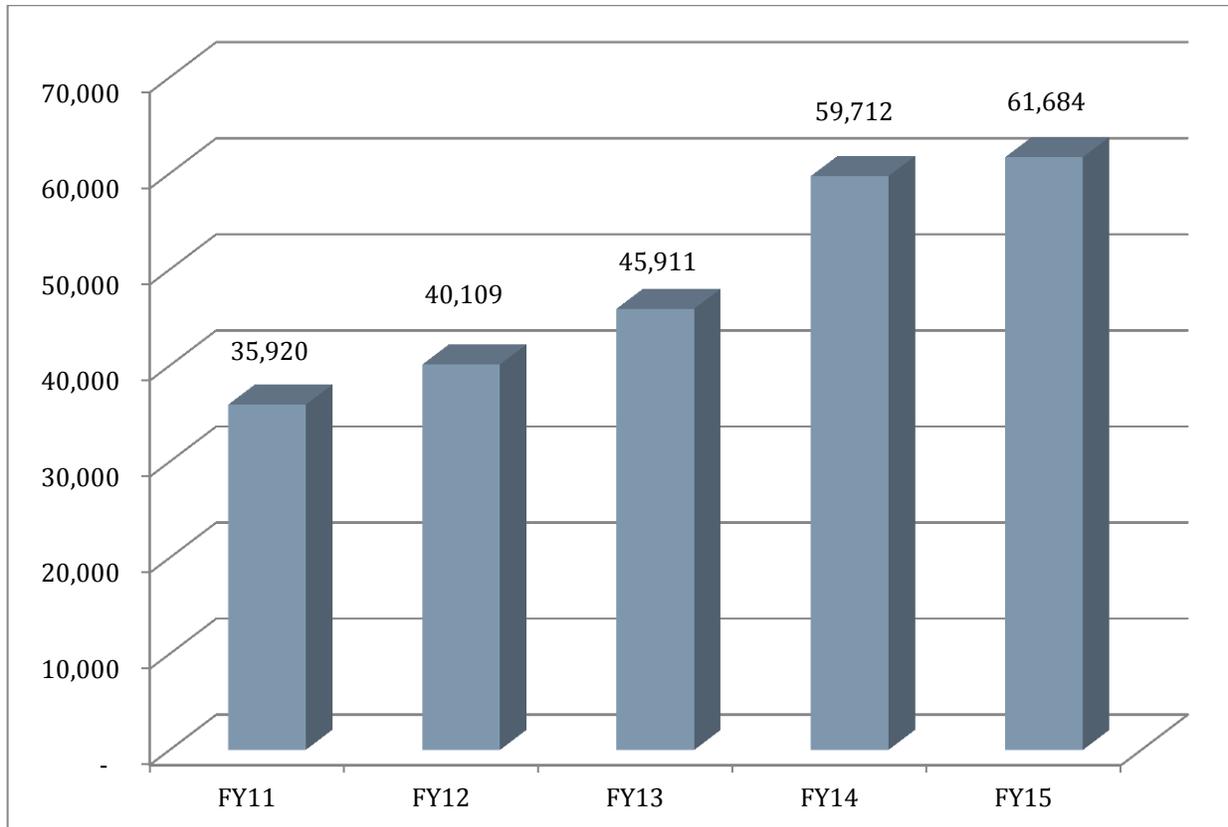
Michael Malihi, Deputy Chief Judge

| Judicial Staff                    | Administrative Staff   |
|-----------------------------------|------------------------|
| Judge Amanda Baxter               | Melvina Cummings       |
| Judge Barbara Brown               | Thierno Dieng          |
| Judge Stephanie Howells           | Dan Dollar             |
| Judge Ana Kennedy                 | Kacie Griffin          |
| Judge David Langston              | Taryn Hayes            |
| Judge Kristin Miller              | Victoria Hightower     |
| Judge Lois Oakley                 | Charmaine Hooke-Powell |
| Judge Kimberly Schroer            | Hazel Jackson          |
| Judge Steven Teate                | Jenna Judy             |
| Judge Ronit Walker                | Gireesh Kambala        |
| Judge Carol Walker-Russell        | Monica Kelly           |
| Judge Patrick Woodard             | Gloria McDonald        |
| Dominic Capraro, Staff Attorney   | Brandon Morgan         |
| Laurin McDonald, Staff Attorney   | Larry Parker           |
| Jennifer Williams, Staff Attorney | John Rasheed           |
|                                   | Jason Rouse            |
|                                   | Delores Waters         |
|                                   | Kevin Westray          |
|                                   | Jason Hendrix, Trooper |

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## Number of Cases Filed

### 5-YEAR CASE REFERRALS



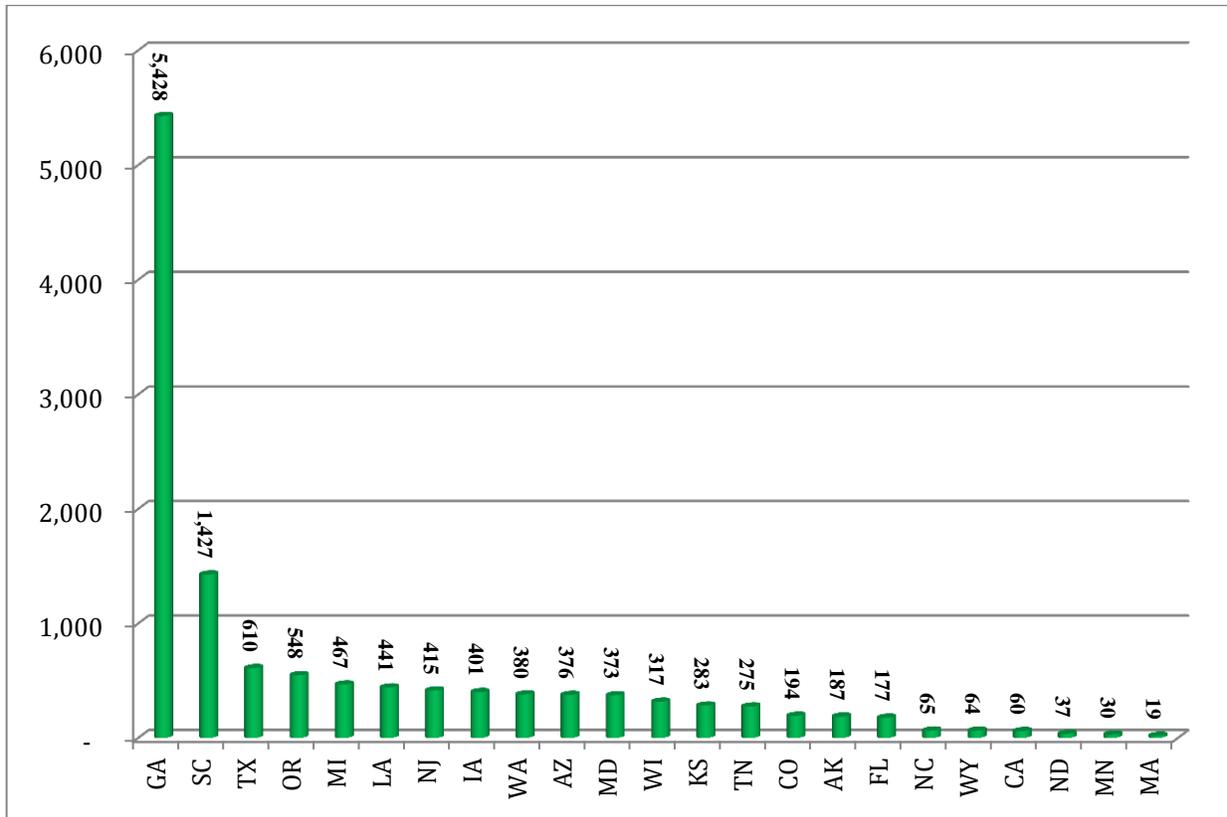
OSAH has worked to exceed expectations and become one of the preeminent central panels in the nation in terms of quality, efficiency, and cost-effectiveness. In 1995, OSAH adjudicated 19,000 cases with 67 judges and a staff of over 60 people. In FY2015 OSAH adjudicated over 61,000 cases with the help of only 14 judges and a total staff of 36.

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## Nationwide Comparison

### HIGHEST ADJUDICATION RATE

Georgia judges adjudicated the highest number of cases per judge in the United States.

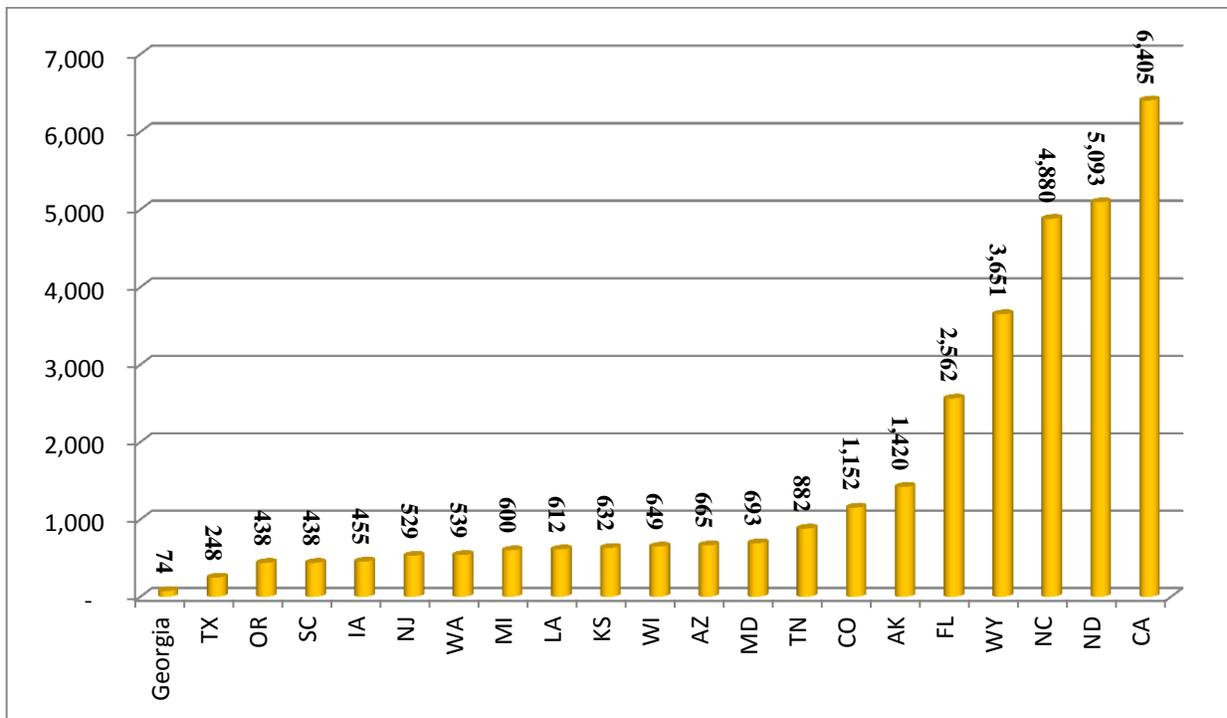


Source: 2014 Comparison of States with Centralized Administrative Hearing Courts prepared by the State of Louisiana

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## LOWEST COST PER CASE

At \$74.00 per case, Georgia has the lowest cost per case in the nation. This is due, in part, to OSAH's significant cost-saving measures, including its reliance on partnerships with 49 local courthouses that generously provide courtroom space to OSAH's judges at no additional cost to taxpayers.



Source: 2014 Comparison of States with Centralized Administrative Hearing Courts prepared by the State of Louisiana

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## Hearing Locations

In addition to Atlanta, every month OSAH Judges adjudicate cases throughout the State of Georgia in 49 locations at no additional cost to the taxpayers:

Headquarters  
Atlanta, Georgia

|              |               |
|--------------|---------------|
| Albany       | Jonesboro     |
| Athens       | Lafayette     |
| Atlanta      | LaGrange      |
| Augusta      | Lawrenceville |
| Bainbridge   | Macon         |
| Blackshear   | Marietta      |
| Braselton    | McDonough     |
| Brunswick    | Milledgeville |
| Canton       | Monroe        |
| Carrollton   | Newnan        |
| Cartersville | Richmond Hill |
| Conyers      | Rome          |
| Cordele      | Roswell       |
| Cumming      | Savannah      |
| Dallas       | Statesboro    |
| Dalton       | Thomasville   |
| Dawsonville  | Tifton        |
| Decatur      | Toccoa        |
| Douglasville | Valdosta      |
| Dublin       | Warner Robins |
| East Point   |               |
| Ellijay      |               |
| Fayetteville |               |
| Garden City  |               |
| Greensboro   |               |
| Griffin      |               |
| Grovetown    |               |
| Hamilton     |               |
| Hazelhurst   |               |

## Sample of Litigants

Citizens of the State of Georgia  
Office of the Governor  
Board of Regents  
Care Management Organizations  
Department of Banking and Finance  
Department of Behavioral Health & Developmental Disabilities  
Department of Community Health  
Department of Driver Services  
Department of Education  
Department of Human Services  
Department of Labor  
Department of Natural Resources  
Department of Public Safety  
Department of Revenue  
Department of Transportation  
Georgia Commission on Equal Opportunity  
Georgia Composite Medical Board  
Georgia Government Transparency & Campaign Finance Commission  
Georgia Real Estate Appraiser's Board  
Georgia Real Estate Commission  
Office of the Secretary of State  
Office of the Inspector General  
Peace Officers Standards and Training Council  
Professional Licensing Boards  
Professional Standards Commission  
Public Retirement System  
The Technical College System of Georgia  
State Road and Tollway Authority  
State Personnel Board